




# What is the AHVTT?

The **AHVTT** is a short, voluntary survey that helps us better understand your situation.

The information you give in this survey lets us know what housing, supports and referral options are best for you. At any time, you can:

-  Choose to skip any question you do not want to answer.
-  Change your answers.
-  Stop the survey completely.

If you do, that's okay. Taking a break, or stopping the survey does not mean we won't help you.

Your story and your experiences belong to you. By sharing your story, your experiences can also help change things for the better for others.

## Providing consent

We will ask for your consent to:

- + Include you on the by-name list, so that we can advocate for your housing outcome.
- + Share your information with participating services working towards getting you support and suitable accommodation/housing.
- + Use this information anonymously in reports that help us speak to the government and others. Your details will be de-identified and summarised. We do this with the goal of improving much-needed services like housing and healthcare.

You are free to change to your mind at any time. If you want to revoke your consent, you absolutely can: just let us know. If you change your mind later and want to access support, we will be here for you when you are ready.

**If you are experiencing homelessness and would like to access support, get in touch with us at:**



The AHVTT was developed by the Australian Alliance to End Homelessness and partners.

**aaeh**

**The Australian Alliance to End Homelessness (AAEH)** is an independent champion for ending homelessness in Australia. We support communities across Australia through the Advance to Zero movement, our Allied Networks and our training and advisory services to demonstrate that it is possible to make homelessness rare, brief and once-off.

For more information about the AAEH, visit [aaeh.org.au](http://aaeh.org.au).



**advance to zero**

About the  
**Australian Homelessness Vulnerability Triage Tool (AHVTT)**

**aaeh**

# Completing an AHVTT

With your consent, we will ask you questions about you and your journey, as described further in this brochure.

The questions will cover various topics about your situation. You can choose to skip any question you do not want to answer.

By asking these questions, we will better understand how to best walk alongside you to support you. Your answers will help us make sure that any housing options and supports we seek will be the best fit for what you need.

Remember, you can skip any questions you don't want to answer, change your answer or stop the survey completely at any time.



## Your identity

Share with us about who you are, as well as:

- + How you identify culturally.
- + If you've been in the Australian Defence Force.
- + How to stay in touch with you.

This is standard identification that you would fill in on many applications or government forms. This helps us identify you and what other key services we could access for support.



## Your housing history

Tell us about your tenancy history such as:

- + When you last had a tenancy.
- + If you've lived in foster homes or out-of-home care.
- + If any evictions you've had were caused by other people around you.

This lets us know what tenancy supports may be required to help you stay housed. It will also help us advocate for secure housing options.



## Your social and daily needs

We will ask about whether you are able to readily access:

- + Toilets, showers, laundry services.
- + Food and water.
- + Money or funds as needed.
- + Social supports through friends or family.

This information will help us understand if you have access to facilities and services that meet your basic needs.



## Your wellbeing and safety

We ask you to share:

- + Your interactions with emergency services in the last year, like the police or the emergency department.
- + Any legal stuff going on.
- + If someone thinks you owe money.
- + If you feel safe.

This will help us advocate to find housing that helps reduce those interactions with emergency services, and provides the security you need.



## Your health and wellness

Lastly, we will ask about your overall health including:

- + If you have any health or mental health conditions.
- + Your substance use.
- + If you are able to access health supports.
- + If you'd need help when housed.
- + Pregnancy.

This information helps us link you with medical services if needed, such as health, mental health or alcohol and drug services, and advocate for housing that will meet your needs.